**User Acceptance Testing (UAT) Feedback & Sign-Off**

* **Participants**:
  + Telco operations (NOC & SOC), business units, regulatory compliance teams.
* **Tools**:
  + Custom UAT dashboards + JIRA feedback tracking.
* **Process**:
  + Real-use simulations on Safaricom staging nodes.
  + Live monitoring with anomaly detection alerts.
* **Deliverables**:
  + Sign-off forms with approval status.
  + Logged feedback with enhancement suggestions (e.g., “add automated alarm suppression for redundant alerts”).
  + Final UAT Summary: “All critical use cases passed; 3 minor improvements accepted for post-deployment patch.”